

## **Visitor protection measures for ticket sales (Coronavirus SARS-CoV-2; COVID-19)**

### **Responsible parties:**

The Free State of Saxony, State Ministry for Science, Culture and Tourism,  
represented by the State Office of State Theatres Saxony –  
Staatsoper Dresden and Staatsschauspiel Dresden, Theaterplatz 2, 01067 Dresden,  
in turn represented by their management

### **Data protection officer:**

Ingo Krause  
DS-Beauftragter@saechsische-staatstheater.de

### **Information on handling measures:**

#### **Purposes of the handling measures:**

Because of the current risk situation, the State Theatres of Saxony have decided to make changes to the general terms and conditions (GTC point 24 Current Special Rules / Corona). The sale of our tickets may now only take place if the customer provides full contact details (personalised ticket sales with provision of last name, first name, street, post code, town/city as well as telephone number or email address). The purpose of these measures is to ensure repeat performances and the most sustainable operation of the theatre as possible and at the same time to be able to trace the chain of infection.

#### **Legal basis of handling measures:**

These measures have been undertaken to fulfil a legal obligation according to Art. 6 Para. 1 lit. c DSGVO (4 Para. 2+3 of the Saxon Corona Regulations from the 03.06.2020 in conjunction with the Dresden state capital Public Health Office regulations).

#### **Categories of recipients:**

Parties fulfilling the execution of measures  
Internal: Sales & Service Staatsoper Dresden and Staatsschauspiel Dresden

#### **Data transfer to a third country:**

There are no plans to transfer data to a third country.

**Further information obligations:**

**Duration of storage of personal data:**

As a public institution of the Free State of Saxony, we are obliged to offer all documents to the Saxon State Archive for evaluation. Only after a negative evaluation regarding the necessity to archive the data will the deletion of personal data be possible. However, documents that the Saxon State Archive deems necessary to archive cannot be deleted. We refer to §7 of the Saxon Data Protection Implementation Law and § 5 and § 6 of the Saxon Archive Law.

**Rights of people affected:**

You have the right to information (acc. to Art. 15 DSGVO) from those responsible about personal data relevant to you as well as to correction (Art. 16 DSGVO), deletion ((Art. 17 DSGVO), and the limitation of processing (Art. 18 Para. 1 DSGVO). Furthermore, you have the right of objection to processing (Art. 21 DSGVO) and the right to data transferability (Art. 20 DSGVO).

If you would like to make use of your rights, please contact the data protection officer listed above.

**Right to formal complaints:**

You have the right to submit formal complaints to the supervising office responsible.

**Obligation to provide personal data:**

You are not legally obligated to provide the data.

**Results of not providing your data:**

Without providing your complete contact details, you cannot currently purchase a ticket.

**Automated decision-making:**

There will be no automated decision-making or profiling.